

# How do I order literature?

## *Email us...*

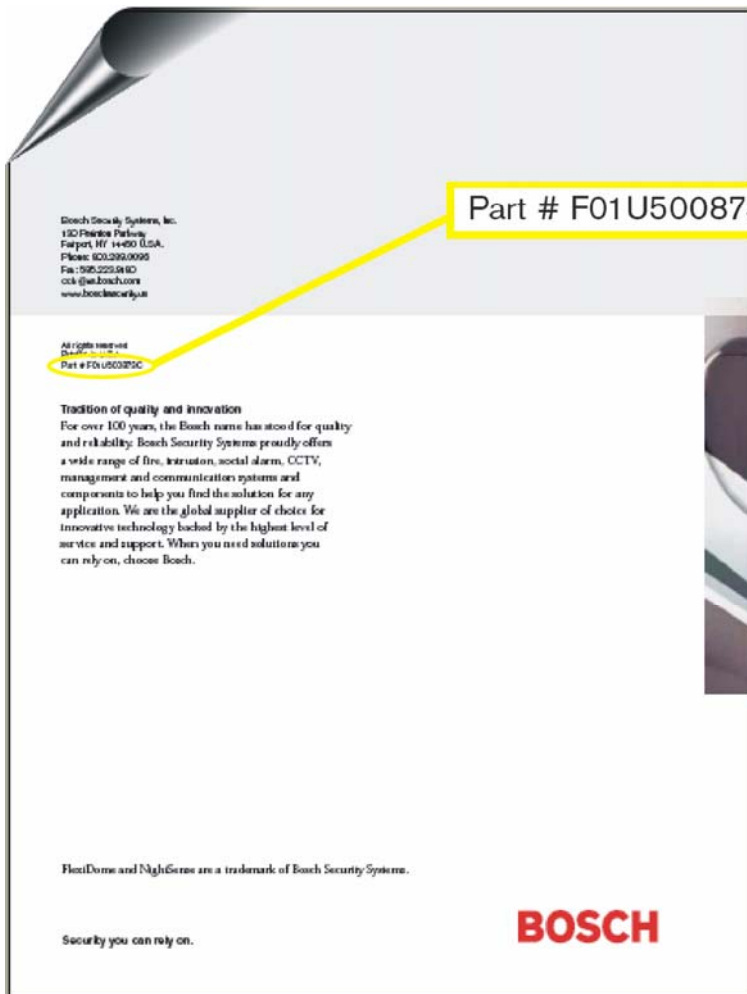
The easiest and fastest way to order literature is to drop us an email to **kelly@midlantic.net** with the part number you need and the quantity you need. If you don't want to email us, give us a telephone call at **610.361.0500** and we'll be happy to get your literature ordered.

## *What is the part number and where do I find it?*

Each brochure or piece of literature that is produced by most of our manufacturers has a part number on it. Bosch uses a uniform system for all of their literature. On the back cover or last page you will find a part number listed as shown below.

## *How does the literature arrive at our office?*

Depending on the quantity of literature ordered, the shipment may originate from Midlantic Marketing or it may be drop shipped directly from the manufacturer. The size of the shipment will dictate what carrier will deliver the literature materials. Small orders will normally arrive via UPS. Large orders may arrive via a trucking company.



## *What if the literature I need isn't in this guide?*

Our manufacturers should own stock in printing companies! There are literally hundreds of different types of literature available. If you have a particular product that you need literature for, please drop us an email or give us a telephone call and we'll be happy to find the literature that you need.

## *How long will it be before the literature arrives?*

Requests for literature are usually processed within 24 hours. Some situations do occur where manufacturers are out of certain pieces of literature due to demand, reproduction, or changes in design or product availability.

## *What if the wrong literature arrives?*

Contact us and we'll do our best to get the correct literature into your hands as quickly as possible.